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# SECTION 1

## APPLICATOR OVERVIEW

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LabelMill LM3605
THERMAL PRINTER/APPLICATOR SYSTEM
INTRODUCTION

The LabelMill LM3605 is a state of the art THERMAL PRINTER & APPLICATOR SYSTEM created with maximum flexibility for your AUTOMATIC LABELING NEEDS. The unit will print and apply high quality labels and bar codes to your product at print speeds up to 12”/sec. and apply at speeds up to 60 labels/min.

OPERATION
The standard configuration is External Computer Mode. The configuration allows label formats to be sent to the standard USB, Ethernet, Centronics Parallel Interface Port, or Serial Port, on the Printer/Applicator. Once the format is downloaded to the Printer Job Buffer, the LM3605 system can print and apply as normal. Standard industry label software packages can be used in conjunction with a PC to design and load label design.
SPECIFICATIONS

PRINT SPEED
Up to 12”/second and approx. 60 labels/min.
(Varies depending on label and product size.)

BAR CODES
Linear and Two-Dimensional Barcodes

BAR CODE RATIOS
1:2, 1:2.5, 1:3 or individually programmable bar code widths

HUMAN READABLE FONTS
OEM Standard Fonts, Firmware Support for Downloadable TrueType Fonts, and Additional Fonts Available

LABEL ROLL CAPACITY
12” Max. outside diameter wound on a 3” diameter core. Die cut waste removed with a minimum of 1/8” separation between labels in running direction.

LABEL SIZE
Minimum: 0.625” wide x 0.50” long
Maximum: 6.6” wide x 39” long

MAXIMUM PRINT AREA
6.6” wide x 39” long
(Varies dependent upon system configuration)

LABEL PLACEMENT ACCURACY
Up to + or - 1/32” (1mm) when labels are produced to specifications and product handling is controlled.

PRINTING METHOD
Thermal Transfer or Direct Thermal
Right-Hand or Left-Hand

INTERFACE
Standard Centronics Parallel Port
Standard RS-232C Serial Port, Ethernet port, USB

INTERFACE SENSORS
Ribbon out
Product Sensor-Photo Eye-Limit Switch
PLC input

ELECTRICAL
115V AC/60 Hz-250 W idle, 600 W running.

AIR REQUIREMENT
80 p.s.i./3 cfm

SIZE
23” T x 30” W x 23-3/8” D

ENVIRONMENT
Operating Temp. 50-95 F (10-35 C)
15-85% RH. non-condensing

WEIGHT
60 lb. (with U-Arms)

*Options available
### INVENTORY LIST

**QTY.**  | **Description**                        
----------|----------------------------------------
1         | Print & Apply Assembly                 
2         | 12-½” dia. Blue Plastic Spools w / Quick Release Collar 
1         | 7-¾” dia. Blue Plastic Spool w / screws 
2         | ½” - 13 bolts w / washers              
1         | Power Cord                             
1         | Model LM3605 Operators Manual          
1         | Extra Cardboard Ribbon Core            
1         | Product Switch (specified)             
          |   a. Manual Limit Switch (optional)    
          |   b. Photo Switch (optional)           
1         | Take-up Spool Clip                     

### TOOLS REQUIRED FOR ASSEMBLY

- 3/32” ALLEN WRENCH
- ¾” WRENCH
- 1-1/8” WRENCH
USER RESPONSIBILITY

This equipment will perform in conformity with the description thereof contained in this manual and accompanying labels and / or inserts when installed, operated, maintained, and repaired in accordance with the instructions provided. This equipment must be checked periodically. Defective equipment should not be used. Parts that are broken, missing, plainly worn, distorted, or contaminated should be replaced immediately. Should such repair or replacement become necessary, we recommend that a request for service advice be made.

This equipment or any of its parts should not be altered without the prior written approval of MM2, Inc. The user of this equipment shall have the sole responsibility for any malfunctions which results from improper use, faulty maintenance, damage, improper repair or alteration by anyone other than MM2, Inc. or a service facility designated by MM2, Inc.

SAFETY

Only qualified personnel should use this equipment. Before installing, inspecting or servicing equipment, turn OFF all power and air controls at the source and lock out in accordance with OSHA Standards. Be sure all external electrically conductive parts are connected to a good electrical ground. Never handle live electrical equipment with bare hands while standing in water, or while hands and feet are wet. Dangerous electrical shock can result. Whenever the equipment is unattended, turn off all control and power supply switches. Keep equipment clean and in good operating condition. Promptly repair or replace all worn or damaged hoses, cables or parts. Do not make any repairs to equipment unless you are fully qualified. This equipment contains fast moving parts, which may move without warning. Keep hands, loose hair and clothes clear of machines at all times. Never place hands or any other body parts under the label platen at any time. This equipment uses compressed air. Proper care and maintenance must be taken when handling compressed air and its components. These precautions are further detailed and explained where specifically required in this manual.

⚠️ WARNING

READ AND UNDERSTAND THESE INSTRUCTIONS

Protect yourself and others. Be sure this information is read and understood by all operators.

ELECTRICAL SHOCK CAN KILL!
Do not touch live electrical parts with bare skin or work with gloves or wet clothing.

NOISE CAN DAMAGE HEARING!
Wear proper ear protection.
SECTION 2

SETUP AND OPERATION

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WEB ROUTING

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<td>1</td>
<td>Load web onto label storage spool (A) so it unloads in a clockwise direction.</td>
</tr>
<tr>
<td>2</td>
<td>Feed the web to the left and below roller guide (B), to the right of roller (C) and to the left and below roller guide (D).</td>
</tr>
<tr>
<td>3</td>
<td>Feed the web into the thermal printer.</td>
</tr>
<tr>
<td>4</td>
<td>Finish the process by loading the waste backing paper onto the web take up spool (E). The take up spool rotates in a clockwise direction.</td>
</tr>
<tr>
<td>5</td>
<td>Adjust the (2) plastic web guide clips so the web is guided straight and even. Make sure clips do not bind the web.</td>
</tr>
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</table>

*For a detailed illustration of this procedure, see Figure 2-1 below.*
WEB ROUTING

SPOOL LOCK REMOVAL: To remove the label storage spool (A), turn the spool lock counterclockwise until you reach a stop. The spool will now slide off. To secure the spool, simply turn the spool lock clockwise until snug. DO NOT over tighten!
LOADING THERMAL PRINT HEAD

REFER TO PRINTER MANUAL

LABEL & RIBBON ROUTING

REFER TO PRINTER MANUAL

THERMAL RIBBON LOADING

REFER TO PRINTER MANUAL

NOTE: The printer will not operate unless the front cover is in the fully closed position. For your continued safety, do not override the front cover interlock switch.

LABEL SENSOR ADJUSTMENT

REFER TO PRINTER MANUAL
TAKE-UP UNIT ASSEMBLY

(A)...TAKE-UP SPOOL
(B)...BEARING BODY
(C)...GEAR MOTOR
(D)...CLUTCH ASSEMBLY

The Take-Up Assembly is located on the backside of the main panel. To adjust the clutch, the side panels must be removed to gain access. To remove the Clutch Assembly, you must first remove the Web Take-Up Spool. The mounting bolts for the Take-Up Assembly can be found directly behind the plastic spool.

WARNING!!! Be sure power is off before performing any service.
To increase waste web tension, move the shaft wheel (B) 1/32" toward the Spool. To reduce web tension, move the shaft wheel (B) 1/32" toward the motor.

CAUTION...Too much web tension may cause web breakage, print drifting, or premature failure of the Take-Up Assembly.
HAND HELD LABELER INTERFACE
HLI-100

LCD DISPLAY
OPERATOR INTERFACE
INTERFACE PORT
ACCESSORY CONNECTIONS
LOCATED ON BACK OF LABELER CONTROL ENCLOSURE

- TAKE-UP MOTOR
- PRINTER INTERFACE
- POWER SWITCH
- FUSE
- MAIN POWER
- LOW LABEL WARNING LIGHT KIT
- TAMP VALVE PACK
- 120VAC FOR PRINTER
- PRE-PRINT PHOTO-EYE INPUT
- TAMP CYLINDER HEAD UP SWITCH
- START INPUT
COMMUNICATION CONNECTIONS

SERIAL INTERFACE TO HLI-100 HAND HELD LABELER INTERFACE

OPTIONAL LIMITED SERIAL INTERFACE PORT
T-55 PHOTO EYE
AIR ASSIST TUBE

The Air Assist Tube must be adjusted to clear the trailing edge of the printed labels and the Label Platen. An adjustment screw is used to adjust the position of the air holes in relation to the labels. An angle of 45 degrees is required. One slot is provided to make the appropriate adjustments desired.
OPTIONAL T-150 MOUNTING STAND
T-STAND ADJUSTMENT

Column Crank

Column Lock
TAMP UNIT OPERATION

- Tamp Duration

Tamp duration is used to provide an on timer for the solenoid valve on the main tamp cylinder. The delay on standard versions can be from 0 to 30,000 seconds in 1/1000 of a second accuracy. This allows for easy change over from one product height to another without physically changing the height of the unit. It also allows for precise adjustments of how close the tamp head comes to the product. (refer to page 3-08)

There is flow control adjustment for the valves. It may be necessary to adjust the flow rate on the tamp solenoid for optimum performance after installation. The adjustment is performed as shown below. They are set at the factory. The regulators on the vacuum, air assist, and flag valves are for increasing or decreasing the air pressure as necessary for proper operation. Note: Flag Regulator not shown below – only supplied with flag applicators.

![Image of Tamp Unit Operation](image-url)
TAMP FLOW CONTROL ADJUSTMENT

Regulator Adjustment: *Clockwise* - Increase pressure  *Counterclockwise* - Decrease pressure

**MAIN AIR REGULATOR**
Controls maximum air pressure available to entire applicator. Should be set between 40 and 80 PSI.

**FLAG REGULATOR**
The flag regulator is used to adjust the pressure that the flag jaws apply to the label as it is applied.

**VACUUM REGULATOR** (only used on the flag and tamp applicator system)
The vacuum regulator is used to control the vacuum that is used to hold the label to the flag jaws or the tamp pad.

**AIR ASSIST REGULATOR**
The air assist regulator is used to change the pressure that is applied to the blow tube. The blow tube is below the front edge of the peeler plate and is used to help “push” the label onto the bottom of the tamp pad or the flag jaws.

**FLOW CONTROLS** (tamp and flag applications)
Control A: This is used to adjust the pressure that controls the tamp cylinder in the upward direction.
Control B: Controls the tamp cylinder in the downward direction.
OPTIONAL TAMM APPLICATOR
OPTIONAL CORNER-WRAP APPLICATOR
OPTIONAL ADJACENT PANEL APPLICATOR
OPTIONAL TABLE-TOP APPLICATOR
SECTION 3

CONTROL BOX

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Key Definitions 3-13
Set Up of Key Features & Quick Start 3-14
Description of I/O 3-17
PROGRAMMING

All programming is performed via the HLI-100 keypad and display as shown on page 2-6. All programmed settings are backed in nonvolatile memory and are not lost when the unit is powered off.

Upon power up of the control, the screen will display MODEL NUMBER & REVISION of the HLI-100 and then the MODEL NUMBER & REVISION of the labeler control. After this, the screen will now display the counter, TOTAL XXXXXX.

- KEY FUNCTIONS:

“PROG” PROGRAM KEY IS USED TO:

1. Enter and exit the program menu.

“ENTER” KEY IS USED TO:

1. Access or “Enter” the selected “PROGRAM BLOCK”. (example PRODUCT SENSOR or TAMP SETUP)
2. Access or “Enter” the data selection/options line (bottom line of display) of the “PROGRAM BLOCK” Sub Menus.
3. Store the selected data.

UP / DOWN ARROW KEYS ARE USED TO:

1. Scroll up & down through the primary menu “PROGRAM BLOCKS”. (Header name)
2. Scroll sub menus inside of “PROGRAM BLOCKS”. (top line of display while IN a “PROGRAM BLOCKS”)
3. Increment and decrement programmable values.
4. Select different display views while in the “RUN” mode.

Left / Right ARROW KEYS ARE USED TO:

1. Move the “up carrot” left or right when programming a value.

START / ENABLE KEY:

1. Start key will initialize the application cycle.
2. Enable key will “Enable” the drive after it has been disabled.

CLEAR / STOP KEY:

1. Stop key will abort the cycle only when not in the program menu.
2. Clear key will delete stored values while in the edit mode.
3. Clear key will disable the drive.

ESC (escape) KEY:

1. Will back out of the sub programming menu without saving changes.
• PASSWORD

The PASSWORD is used to lock the menus of the control. This option is used to prevent unauthorized access to variable data. When shipped from the factory, the pass word is to 7074 and NO MENUS are locked. The password cannot be changed.

• PRODUCT SENSOR

This is an external device that when “activated” starts the application cycle.

PROGRAMMABLE BLOCKS:
- Product Delay – delays the application of the label (x) seconds after the sensor has been activated.
- Sensor Trigger – designates whether the product sensor is activated at the leading or trailing edge of the product.
- On Debounce – allows a small delay to be programmed in to prevent false triggering on the leading edge of the product.
- Off Deounce - allows a small delay to be programmed in to prevent false triggering on the trailing edge of the product.
- Multiple Feed – how many labels are applied to one product with one signal.
- Interval Delay – amount of time in seconds between multiple fed labels Note: only active if quantity 2 or higher

• TAMP SET UP

This is used to adjust the different variables related to the tamp cycle.

PROGRAMMABLE BLOCKS:
- Tamp duration – used to adjust the time that the tamp cylinder valve is actuated. (0.000 to 9.999)
- Flag duration – used to adjust the time the flag jaws are held open after label application. (00.00 to 99.99)
- Head up limit switch – type: normally open-standard, normally closed, none
- Head up Debounce – Debounce is used to allow time for the tamp cylinder to settle on return. (00.00 to 01.00)
- Vacuum Release – Used to release label when tamping on light products.
- Vacuum Delay On – Used to reduce label flutter when feeding large labels while tamping.

• TAKE UP

This is used to delay the start and stop of the take up motor.

PROGRAMMABLE BLOCKS:
- Start delay – delays (x) seconds after start print before starting take up motor.
- Stop delay – take up runs (x) seconds after end print signal is received from printer.
- Jog take up – press the UP ARROW to start and the DOWN ARROW to stop the take up motor.
• COUNTER
Used to reset the internal counter of the control.

• PRINT TYPE
The print type command is used to activate the print repeat cycle in the supplied print engine. This feature will continue to print the last label in the buffer after the buffer count has expired.

PROGRAMMABLE BLOCKS:
- Reprint – Turns reprint option ON or OFF
- Serial End – On or Off / sends a serial command out comm. #1 serial port(ESC / D / CR) at the “End of Cycle”.
  
| Char-1 | ESC | 27 decimal |
| Char-2 | D   | 68 decimal |
| Char-3 | CR  | 13 decimal |

• CYCLE TYPE
Cycle Type determines the application type and sequence in relation to the label feed.

PROGRAMMABLE BLOCKS:
- Tamp Before Feed – (standard) Tamps label first, prints label second
- Tamp After Feed – Prints label first, tamps label second
- Blow Before Feed – Blows on label first, prints label second
- Blow After Feed - Prints label first, Blows on label second
- Pre-Print Tamp – *see below*
- Pre-Print Blow – *see below*
- Clamshell Before Feed – Clamshell applies label first, prints label second
- Clamshell Before Feed – Prints label first, clamshell applies label second

• JOB STORAGE
Used to store frequently used settings pertaining to different labeling jobs.

PROGRAMMABLE BLOCKS:
- SAVE JOB – stores settings for active job.
- RESTORE JOB – Restores saved job.

• DEFAULT SETTINGS
This setting will return the controller to the default settings.

• I/O STATUS
Displays the status of the inputs and outputs
QUICK PROGRAMMING CHART

MODEL NUMBER & REVISION

TOTAL 000000

PRESS "PROG" KEY

PASS WORD PRESS "ENTER"

PRODUCT SENSOR PRESS "ENTER"

TAMP SET UP PRESS "ENTER"

TAKEUP PRESS "ENTER"

UP AND DOWN ARROW KEYS WILL SCROLL THROUGH THE PROGRAM BLOCKS AND THE SUB MENUS

LM MODEL 3605
Press "PROG" KEY
MAIN DISPLAYS

PASSWORD
PRESS ENTER

PASSWORD 0000
^ 

PASSWORD OFF

PASSWORD ON

Note: use UP and DOWN arrows to toggle between “ON” and “OFF”. The enter key will save selection.
TAMP SETUP
PRESS ENTER

TAMP DURATION
PRESS ENTER

TAMP DUR 0.000

FLAG DURATION
PRESS ENTER

FLAG DUR 00.00

HEAD UP SWITCH
PRESS ENTER

HEAD UP SWITCH
N.O.

HEAD UP SWITCH
NONE

HEAD UP DEBOUNCE
PRESS ENTER

HD DBOUNCE 0.020

VACUUM RELEASE
PRESS ENTER

VAC RLS 0.000

VACUUM DELAY ON
PRESS ENTER

VAC DLY 00.00

Note this time can never be larger than the tamp duration.
TAKEUP PRESS ENTER

START DELAY PRESS ENTER

START DELAY 0.000

STOP DELAY PRESS ENTER

STOP DLY 0.000

JOG TAKEUP PRESS ENTER

UP ARROW START DOWN ARROW STOP

COUNTER PRESS ENTER

ENTER TO CLEAR ESC TO ABORT

PRINT TYPE PRESS ENTER

PRINT REPEAT PRESS ENTER

PRINT REPEAT ON/OFF

SERIAL END PRESS ENTER

SERIAL ON/OFF OFF

3-09
JOB STORAGE
PRESS ENTER

SELECT OPERATION
RESTORE JOB

ARE YOU SURE?
<= NO  >=YES

DEFAULT SETTINGS
PRESS ENTER

PRESS UP ARROW
TO SET DEFAULTS

DEFAULTS SET
I/O STATUS
PRESS ENTER

X P S I Y A F V T
0 0 0 0 0 0 0

7  11111111
P0
7  11111111
P1
7  11111111
P2
7  11111111
P3

DISPLAY MAIN I/O
0 = OFF  X = ON

I/O Ports are numbered from left to right
1 = OFF  0 = ON
KEY DEFINITIONS

- ASYNCHRONOUS OPERATION – The term “ASYNCHRONOUS OPERATION” is used because the speed of the printer applicator motor (label speed) does not necessarily match the speed of the product conveyor. In other words their speed is set independently of one another and has NO interrelation. The 3605 can only be configured in asynchronous operation.

- SYNCHRONOUS OPERATION - The LM3605 can NOT be configured in synchronous operation. The term “SYNCHRONOUS OPERATION” is used because the speed of the applicator motor (label speed) is matched to the speed of the product conveyor

- PRODUCT DELAY is used to electronically move the placement of the label on the product. Product delay will move the label placement in time (00.000) seconds. Because the product delay feature utilizes time, the speed of the product MUST remain constant. A product traveling at a higher velocity will travel further in a given time, thus effecting the placement of the label.
QUICK START GENERAL SETUP

1. Inspect applicator system and verify all cables are installed properly.
2. Web system with labels.
3. Turn power switch on.
4. Press “PROG”
5. Press down arrow
6. Enter Defaults
7. Press Up Arrow
8. Defaults are now set
9. Down arrow to Tamp Setup
10. Set tamp duration to 0.500 and set Head up switch to “N.O.”
11. Arrow down to Cycle Type
12. Set cycle type to “Tamp before feed”
13. System is now ready for set up of advanced features and options.

SETUP OF KEY FEATURES

HOW TO SET UP AN ASYNCHRONOUS APPLICATION

• “TAMP”

Determine the following and select it in the software

1. Type of application mode. MENU “CYCLE TYPE”
2. Tamp before or after feed (before feed is standard)
3. Enter a value in the tamp duration (start with 00.500) MENU TAMP SETUP
4. Set head up limit switch, normally open is standard MENU TAMP SET UP
5. Use the product delay to “MOVE” the label on the product

The asynchronous application mode is used to apply labels to products that are either stationary or moving at a constant speed when the label application is to take place.

• “BLOW”

Determine the following and select it in the software

1. Type of application mode. MENU “CYCLE TYPE”
2. BLOW before or after feed (before feed is standard)
3. Enter a value in the tamp duration (start with 00.10) MENU TAMP SETUP
4. Set head up limit switch, NONE is standard MENU TAMP SET UP
5. Use the product delay to “MOVE” the label on the product

The asynchronous application mode is used to apply labels to products that are either stationary or moving at a constant speed when the label application is to take place.
• PRODUCT DELAY

PRODUCT DELAY is NOT used in conjunction with the encoder feature. Product delay is similar to trigger distance in that it is used to electronically move the placement of the label on the product. Product delay will move the label placement in time (00.000). Because the product delay feature utilizes time, the speed of the product MUST be constant and consistent.

1. Set basic applicator up first, refer to quick setup
2. Ensure that applicator is operating properly before starting this procedure.
3. This feature requires the use of an encoder. The appropriate encoder features should be setup prior to this feature.
4. Set Product delay to 00.000
5. Start system and apply label at the desired speed.
6. Check the placement of the label on the product.
7. Measure the OFFSET of the label placement. Note: A label CAN NOT be advanced on the product ONLY moved “back” since the applicator can only delay the product signal.
8. Apply a small delay to the product delay or if too great, it may be necessary to physically move the product switch. Keep product delays to a minimum for best results.
9. Operate system again and measure offset.
10. Apply a small delay to the product delay or reduce if too much.
11. Test again, repeat if necessary until label is in proper registration.
12. Turn back on any options that may have been disabled for setup of this particular feature.

HOW TO APPLY MULTIPLE LABELS TO A SINGLE PRODUCT

Product delay is used to electronically move the placement of the FIRST label on the product. Product delay will move the label placement in time (00.000). Because the product delay feature utilizes time, the speed of the product MUST be constant and consistent. This section will explain how to apply more than one label to a single product with a single start signal. MULTIPLE FEED will allow you to select how many labels to be applied.

1. Set basic applicator up first, refer to quick setup
2. Ensure that applicator is operating properly before starting this procedure.
3. Set Product delay to 00.000
4. Start system and apply label at the desired speed.
5. Check the placement of the label on the product.
6. Measure the OFFSET of the label placement. Note: A label CAN NOT be advanced on the product ONLY moved “back” since the applicator can only delay the product signal.
7. Apply a small delay to the product delay or if too great, it may be necessary to physically move the product switch. Keep product delays to a minimum for best results.
8. Operate system again and measure offset.
9. Apply a small delay to the product delay or reduce if too much.
10. Test again; repeat if necessary until label is in proper registration.
11. Go to MULTIPLE FEED in PRODUCT SENSOR menu and set the number of labels to be applied to the product.
12. Set the Distance between each label entering a time (0.000) into “INTERVAL DELAY”
13. Test the placement of the labels and adjust as necessary. Note: The spacing between each label will be equal. With this feature the space between labels can not be set individually.
14. Note: TRAILING EDGE TRIGGER will NOT work with this feature!
15. Note: Product speed fluctuations can effect label placement.
16. Turn back on any options that may have been disabled for setup of this particular feature.
HOW TO SET UP A VARIABLE DATA APPLICATION

• “TAMP” WITH TWO TRIGGER PHOTO EYES

Variable data application is utilized when the LM3605 is interfaced with a scale or other equipment that will be transmitting a DIFFERENT label format to the applicator for every label that is applied. When this option is activated, the use of the pre-print photo eye (option) is required. The pre-print photo eye will trigger the printing of the label. The product photo eye (switch) will trigger the application (tamp) of the label. The reason for two triggers is to improve the accuracy of the label placement when printing before applying.

General set up

1. The PRE-PRINT photo eye connects to the AUX 2 port.
2. The PRE-PRINT photo eye should be set to trigger on the leading edge of the product.
3. The PRE-PRINT photo eye should be set to trigger BEFORE the product switch.
4. The PRE-PRINT photo eye should be set to allow the printer enough time to print the format before the product switch is activated.
5. The PRODUCT DELAY should be kept to a minimum.
6. With this feature only work with the cycle type set to “tamp after feed” and only with “leading edge trigger”.

Determine the following and select it in the software

• “TAMP AFTER FEED”

1. Set Product Sensor to leading edge.
2. Set Cycle type to tamp after feed.
3. Set print Type to “Variable Data ON”
4. Enter a value in the tamp duration (start with 00.500)
5. Set head up limit switch, normally open is standard
6. Use the product delay to “MOVE” the label on the product

The asynchronous application mode is used to apply labels to products that are either stationary or moving at a constant speed when the label application is to take place.
DESCRIPTION OF I/O

**LEGEND**

- **24V OPT:** 24V OPTO INPUT WITH INTERNAL 24V COMMON
- **OH:** HIGH CURRENT OUTPUT Rated @ 500ma

All user inputs and outputs are “SINKING” type. Example in order for a status light to illuminate for “Run Status Ok” the light should be wired between pins #2 & #4 on the “Light Bar/Aux.” Connector.

Status display legend.

<table>
<thead>
<tr>
<th>INPUTS</th>
<th>OUTPUTS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>S</strong></td>
<td><strong>P</strong></td>
</tr>
<tr>
<td>SMART TAMP</td>
<td>PRODUCT SENSOR</td>
</tr>
<tr>
<td><strong>H</strong></td>
<td><strong>Y</strong></td>
</tr>
<tr>
<td>HEAD UP TAMP SENSOR</td>
<td>AUX OUT #1</td>
</tr>
<tr>
<td><strong>A</strong></td>
<td><strong>F</strong></td>
</tr>
<tr>
<td>AIR ASSIST SOL</td>
<td>FLAG SOL</td>
</tr>
<tr>
<td><strong>V</strong></td>
<td><strong>T</strong></td>
</tr>
<tr>
<td>VACUUM SOL</td>
<td>TAMP SOL</td>
</tr>
</tbody>
</table>

- P0.0 PAPER END INPUT 0=ON
- P0.1 RIBBON END INPUT 0=ON
- P0.2 PRINTER ERROR INPUT 0=ON
- P0.3 RIBBON NEAR END INPUT 0=ON
- P0.4 PRINT END INPUT 0=ON
- P0.5 ONLINE INPUT 0=ON
- P0.6 REPRINT OUTPUT 0=ON
- P0.7 PRINT OUTPUT 0=ON
- P1.3 RED LIGHT ON (GREEN OFF) 1=ON
- P1.4 YELLOW LIGHT ON 1=ON
- P1.5 LOW LABEL INPUT 0=ON
- P1.6 TAKEUP MOTOR OUT 0=ON
- P1.7 AUX INPUT (DISABLE) 0=ON
- P2.0 NOT APPLICABLE 0=ON
- P2.1 NOT APPLICABLE 0=ON
- P2.4 VACUUM SOL OUT 0=ON
- P2.5 AIR ASSIST OUT 0=ON
- P2.6 ROUND MODULE OUT 0=ON
- P2.7 FLAG SOL OUT 0=ON
- P3.4 TRIGGER INPUT 0=ON
- P3.5 HEAD UP SWITCH INPUT 0=ON
- P3.6 SMART TAMP INPUT 0=ON
- P3.7 PRE-PRINT START INPUT 0=ON

The bit not listed above are used for serial clock data, RS232, and internal functions.
### LOGIC BOARD

#### REMOTE TRIGGER CONNECTOR (PRODUCT SWITCH)

<table>
<thead>
<tr>
<th>Pin #</th>
<th>I/O</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>INPUT</td>
<td>P3.4</td>
</tr>
<tr>
<td>2</td>
<td>+24 VOLT</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>24V COMMON</td>
<td></td>
</tr>
</tbody>
</table>
|       | SHIELD  |}

#### HEAD-UP / AUX IN

<table>
<thead>
<tr>
<th>Pin #</th>
<th>I/O</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>INPUT</td>
<td>P3.5</td>
</tr>
<tr>
<td>2</td>
<td>+24 VOLT</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>24V COMMON</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>SMART TAMP / AUX IN 1</td>
<td></td>
</tr>
</tbody>
</table>
| 5     | SHIELD  |}

#### AUX 2

<table>
<thead>
<tr>
<th>Pin #</th>
<th>I/O</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>+5dvc (GND)</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>PRE-PRINT INPUT</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>INPUT</td>
<td>P3.7</td>
</tr>
<tr>
<td>5</td>
<td>24V COMMON</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>+24 VOLT</td>
<td></td>
</tr>
</tbody>
</table>
| 7     | SHIELD    |}

#### TAMP SOLENOIDS

<table>
<thead>
<tr>
<th>Pin #</th>
<th>I/O</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>+24 VOLT</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>AIR ASSIST SOL 24VDC</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>OUTPUT</td>
<td>P2.5</td>
</tr>
<tr>
<td>5</td>
<td>VACUUM SOL 24VDC</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>OUTPUT</td>
<td>P2.4</td>
</tr>
<tr>
<td>7</td>
<td>TAMP SOL 24VDC (also MTR2 120vac)</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>OUTPUT</td>
<td>P2.6</td>
</tr>
<tr>
<td>9</td>
<td>FLAG SOL 24VDC</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>OUTPUT</td>
<td>P2.7</td>
</tr>
</tbody>
</table>
|       | SHIELD    |}

---

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### WARNING BEACON / AUX

<table>
<thead>
<tr>
<th>PIN #</th>
<th>I/O</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>LOW LABEL PHOTOCURSE 24VDC</td>
<td>1</td>
<td>INPUT</td>
</tr>
<tr>
<td>+24 VOLT</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>24V COMMON</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>RUN STATUS (OK) 24VDC (green light)</td>
<td>4</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>No connection</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>LOW RIBBON / LABEL 24VDC (yellow light)</td>
<td>6</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>ERROR LITE 24VDC (red light)</td>
<td>7</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>DISABLE LABELER</td>
<td>8</td>
<td>INPUT</td>
</tr>
<tr>
<td>SHIELD</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### PRINT AND APPLY INTERFACE

<table>
<thead>
<tr>
<th>PIN #</th>
<th>I/O</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAPER END</td>
<td>1</td>
<td>INPUT</td>
</tr>
<tr>
<td>PRINTER GROUND</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>RIBBON END</td>
<td>3</td>
<td>INPUT</td>
</tr>
<tr>
<td>PRINTER ERROR</td>
<td>4</td>
<td>INPUT</td>
</tr>
<tr>
<td>PRINT START</td>
<td>5</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>PRINT END</td>
<td>6</td>
<td>INPUT</td>
</tr>
<tr>
<td>REPRINT</td>
<td>7</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>ONLINE</td>
<td>8</td>
<td>INPUT</td>
</tr>
<tr>
<td>RIBBON NEAR END</td>
<td>9</td>
<td>INPUT</td>
</tr>
<tr>
<td>+5vdc from printer</td>
<td>10</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>SHIELD</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TAKE-UP MOTOR / ROUND MODULE

<table>
<thead>
<tr>
<th>PIN #</th>
<th>I/O</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MOTOR 2 NEUTRAL</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>MOTOR 1 120VAC (take-up / round module)</td>
<td>4</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>MOTOR 2 120VAC (auto-round)</td>
<td>5</td>
<td>OUTPUT</td>
</tr>
<tr>
<td>GND / SHIELD</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### KEYPAD / DISPLAY RS232

<table>
<thead>
<tr>
<th>PIN #</th>
<th>I/O</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>232 XMIT</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>232 RCV</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>GND</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>+24VDC</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>GND</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### SERIAL AUX RS232

<table>
<thead>
<tr>
<th>PIN #</th>
<th>I/O</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>232 XMIT</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>232 RCV</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>GND</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
SECTION 4

CLEANING & MAINTENANCE

Troubleshooting 4-01
Fault Codes 4-02
Maintaining the Air Slide 4-03
Replacing the Power Fuse 4-04
# TROUBLESHOOTING GUIDE

If the system malfunctions, it is necessary to determine where the problem exists in a normal sequence of operation. The procedure of the unit is outlined in the left hand column of the table below to provide a systematic approach to troubleshooting.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit will not turn on.</td>
<td>A. Blown Main Fuse</td>
<td>Check main power fuse and replace if necessary as shown on page. Check printer fuse</td>
</tr>
<tr>
<td>Air system will not operate.</td>
<td>A. No air pressure. B. Plugged hose. C. Faulty valve.</td>
<td>Check air supply and filter. Fix or replace hose. Consult factory.</td>
</tr>
<tr>
<td>Tamp will not operate.</td>
<td>A. No air B. Plugged hose C. Faulty valve D. Cable E. No tamp duration F. Sticky cylinder</td>
<td>Check air supply and filter. Fix or replace hose. Consult factory. Check connection. Reference tamp setup. Consult factory.</td>
</tr>
<tr>
<td>Unit will not print or tamps will not print</td>
<td>A. Unit off line B. Incorrect label configuration C. No label format downloaded D. Wrong interface selected E. Interface cable F. Error on printer</td>
<td>Check printer cover limit switch. Check software. Check software. Check mode Printer Manual Setup. Check connection. Check printer manual.</td>
</tr>
<tr>
<td>Take-up unit does not turn.</td>
<td>A. Motor not running B. Friction plate failure in clutch C. Mechanical failure in clutch</td>
<td>Consult factory. Consult factory. Consult factory.</td>
</tr>
<tr>
<td>Waste web tension to loose.</td>
<td>A. Clutch tension too low.</td>
<td>Adjust clutch</td>
</tr>
</tbody>
</table>
## FAULT MESSAGES

<table>
<thead>
<tr>
<th>DISPLAYED FAULT</th>
<th>FAULT</th>
<th>CORRECTIVE ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memory Checksum</td>
<td>Data lost in serial EEPROM</td>
<td>Consult factory or service provider</td>
</tr>
<tr>
<td>Print Time Out</td>
<td>Printer failed to print or Control failed to receive a “End Print Signal”</td>
<td>A. Printer Off Line</td>
</tr>
<tr>
<td></td>
<td></td>
<td>B. No Label Formats Loaded</td>
</tr>
<tr>
<td></td>
<td></td>
<td>C. Check Printer Interface Cable</td>
</tr>
<tr>
<td></td>
<td></td>
<td>D. Printer mode incorrect</td>
</tr>
<tr>
<td>Tamp Down FLT</td>
<td>Head up limit switch failed to switch during the tamp cycle. Cylinder did not move off of reed switch.</td>
<td>A. Tamp Cylinder Is Not Up</td>
</tr>
<tr>
<td></td>
<td></td>
<td>B. No Air</td>
</tr>
<tr>
<td></td>
<td></td>
<td>C. Faulty Valve</td>
</tr>
<tr>
<td></td>
<td></td>
<td>D. Flow Control Miss Adjusted</td>
</tr>
<tr>
<td></td>
<td></td>
<td>E. Miss Adjusted Reed Switch</td>
</tr>
<tr>
<td></td>
<td></td>
<td>F. Faulty Reed Switch</td>
</tr>
<tr>
<td></td>
<td></td>
<td>G. Tamp duration too small</td>
</tr>
<tr>
<td></td>
<td></td>
<td>H. Check programming of Tamp switch</td>
</tr>
<tr>
<td>Head Down</td>
<td>Head up limit switch failed to switch during the tamp cycle. Cylinder did not return up.</td>
<td>A. Tamp Cylinder Is Not Up</td>
</tr>
<tr>
<td></td>
<td></td>
<td>B. No Air</td>
</tr>
<tr>
<td></td>
<td></td>
<td>C. Faulty Valve</td>
</tr>
<tr>
<td></td>
<td></td>
<td>D. Flow Control Miss Adjusted</td>
</tr>
<tr>
<td></td>
<td></td>
<td>E. Miss Adjusted Reed Switch</td>
</tr>
<tr>
<td></td>
<td></td>
<td>F. Faulty Reed Switch</td>
</tr>
<tr>
<td></td>
<td></td>
<td>G. Tamp duration too small</td>
</tr>
<tr>
<td></td>
<td></td>
<td>H. Check programming of Tamp switch</td>
</tr>
<tr>
<td>2\textsuperscript{nd} Trigger FLT</td>
<td>Trigger signal was not received before timer expired. This FAULT will only occur if “Variable Data” feature is “ON”.</td>
<td>A. Check photo eyes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>B. Check product delay</td>
</tr>
<tr>
<td>Ribbon Out</td>
<td>Printer is out of ribbon</td>
<td>Check printer for ribbon</td>
</tr>
<tr>
<td>Low Ribbon</td>
<td>Printer is low on ribbon</td>
<td>Check printer for ribbon</td>
</tr>
<tr>
<td>Label Out</td>
<td>Printer is out of ribbon</td>
<td>Check printer for label stock</td>
</tr>
</tbody>
</table>

**NOTE:** Light on reed switch should be on when cylinder is up
MAINTAINING THE AIR SLIDE

Very little maintenance is required to keep the Tamp Assembly’s air slide in good working condition. To maintain the air slide, simply remove the air lines from the air slide and place 1-2 drops of any approved air motor oil into the air inlets at least once a month. 1-2 drops of oil is also required for the incoming air supply. WARNING!!! The main air supply must be shut off before you remove the air lines from the air slide.
REPLACING THE MAIN POWER FUSE

The circuitry is protected from a current overload by GMA 10A a fast blow fuse. Should the applier fail to operate, the condition of this fuse should be checked. If the fuse is open, the cause of the overload condition must be determined and corrected prior to replacing the fuse. NEVER replace the fuse with one of a greater AMP rating. The specified rating has been selected to prevent damage and/or injury.

ACTIONS TO REPLACE THE MAIN FUSE

1. Set the main power switch to the OFF position.
2. Disconnect the AC power cable from the rear of the console.
3. Locate the fuse holder / power cord assembly.
4. Gently press down the fuse holder cover while pulling away from the console.
5. Replace with the spare fuse provided in the holder.
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